



REGIONAL HEALTH CONNECTOR (RHC)

Description of Host Organization

Centennial Area Health Education Center (CAHEC) is one of six Area Health Education Centers in Colorado. CAHEC, established in 1978, serves 12 counties in northeastern Colorado. CAHEC's mission is to improve health outcomes in northeastern Colorado by connecting existing and future health professionals and communities to resources and education. Learn more about CAHEC at www.cahec.org.

Description of Department

The Regional Health Connector (RHC) will live and work within the Region 5 area (CHEYENNE, ELBERT, KIT CARSON, OR LINCOLN COUNTY).

Description of Regional Health Connector Program: Colorado Regional Health Connectors work to improve the coordination of local services to improve community health outcomes. Each RHC is hosted by a local organization or collaboration of organizations with existing regional relationships and a history of community-based work.

Overview of the Regional Health Connector Role

The RHC will support existing partnerships by strengthening connections between primary care and community organizations, coordinating activities to reduce fragmentation in the health system, and integrating clinical and community-based strategies to address local priorities, social determinants of health (SDoH) and health equity. The RHC is based out of and supervised by the local Host Organization described above.

Job Duties

Each RHC will be expected to meet goals by drawing on his/her experience and the resources of the Host Organization and community at large. The RHC will be working mainly with two types of partners: clinical partners (also referred to as "practices") and community stakeholders. The RHC supports linkages between clinical and community partners on an ongoing basis through the following activities:

- Work closely with SIM and ENSW practice transformation organizations (PTOs), practice facilitators (PFs) and clinical health information technology advisors (CHITAs).

- Create and support partnership development activities among practices and local and regional community-based organizations.
- Collaborate with Regional Care Coordination Organizations (RCCOs), Community Mental Health Centers, local public health agencies, foundation partners and statewide organizations with regionally located offices or staff.
- Use an evidence-based approach to direct regionally specific work.
- Build capacity within local partnerships for practice engagement, public health, collective impact, clinical-community linkages, population health, SDoH and health equity.
- Facilitate agreement among multisector stakeholders on shared goals and metrics to improve the health outcomes of a population in a geographic area.
- Assess community resources that are available to reach shared goals; determine what gaps need to be filled and what duplication needs to be reduced; and work with partners to make appropriate adjustments.
 - Identify available health-related, SDoH, and health equity resources within the local community, region and state.
- Develop a system of ongoing and intentional communication and feedback with all stakeholders in the region.
- Collaborate with other RHCs within your geographic region and throughout the state to ensure seamless implementation of projects and alignment of priorities.
- Support the completion of required reports and assessments by practices and community organizations, specifically those required by ENSW and SIM.
- Identify opportunities to impact policies and practices in collaboration with institutions and community partners at the local, community and state levels.
- Identify and connect with system navigators (such as: care coordinators, care managers, patient navigators, community health workers and promotores de salud).
- Participate in ongoing RHC Program conference calls, learning collaboratives, online training opportunities, in person training opportunities and at least one annual retreat each year.
- Additional duties as assigned.

Minimum Qualifications

- Bachelor's degree or four years of experience in a health-related field.
- Experience with Microsoft Outlook, Word, Excel and PowerPoint.
- Must be willing and able to travel independently throughout the assigned region up to 75 percent of the time, including during inclement weather; additionally, must be able to travel independently statewide for a minimum of two annual meetings.
- Experience implementing project plans, and accomplish tasks within established timeframes.
- Demonstrated experience in convening stakeholders, facilitating meetings, mediating conflict, and building consensus among participants.
- Experience in working with community-based health programs, clinical and community health services providers.
- Ability to establish collaborative partnerships and effective working relationships with a variety of internal and external customers and diverse stakeholders.
- Outstanding verbal and written communications skills, including ability to adapt a style to fit various audiences.
- Demonstrated commitment to inclusiveness, health equity, and reduction of health disparity.

- Demonstrated commitment to a high level of accountability when working independently.
- Ability to engage with and work with other personnel and teams.
- High level of intellectual curiosity to develop expertise in core competencies of the RHC Program: practice engagement, public health, collective impact, clinical-community linkages, population health, and SDoH and health equity.
- High tolerance for ambiguity and ability to identify appropriate courses of action.

Preferred Qualifications

- Experience working with and understanding of health service delivery and payment systems, including clinics and hospitals, accountable care collaboratives and insurers.
- Experience in or working knowledge of core competencies of the RHC Program: practice engagement, public health, collective impact, clinical-community linkages, population health, and SDoH and health equity.
- Demonstrated ability to engage service providers who are addressing the SDoH and health equity.
- Capabilities in project management, including establishing goals, timelines, monitoring progress and deliverables, and reporting out.
- Experience developing project plans using SMART goals.

This is a full-time salaried position with health and retirement benefits and paid time off. Starting salary range is \$55,000 to \$60,000. To apply for this position, please submit your cover letter and resume (omitting all employment dates and school graduation dates) to contactcahec@gmail.com by midnight October 10th, 2023.

CAHEC is a 501c3 nonprofit organization and an Equal Opportunity Employer.