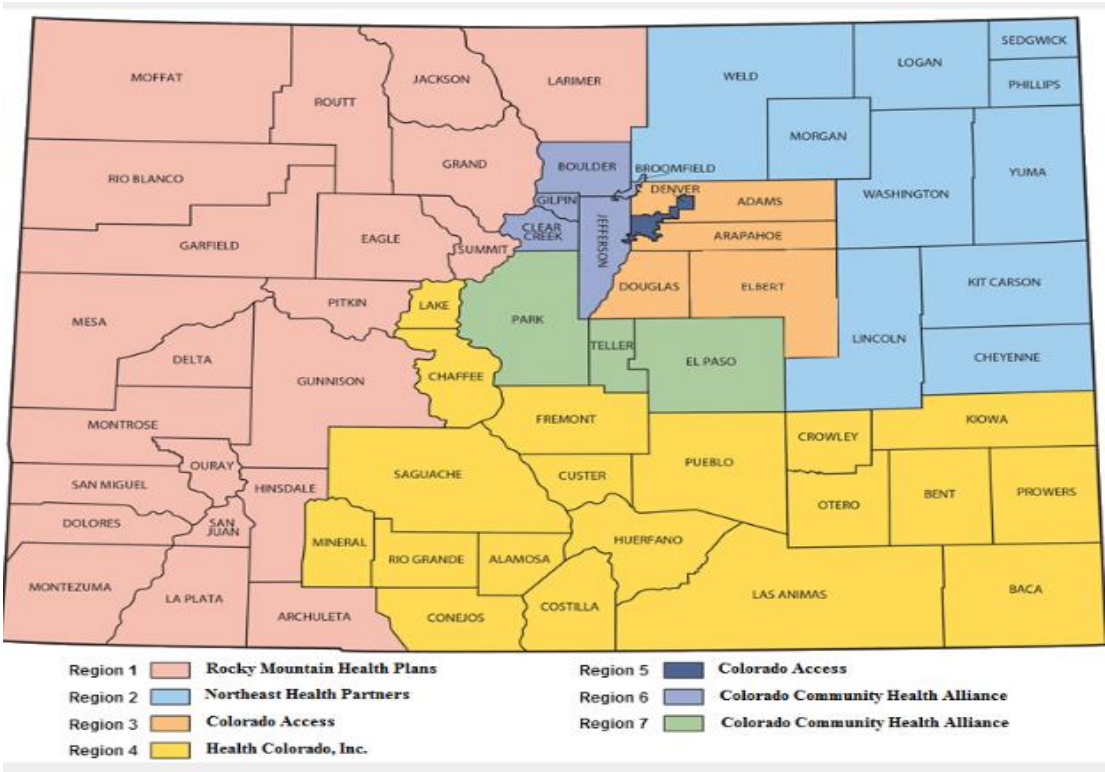


Care Management

NCHA provides care management for Medicaid and Medicaid/Medicare members within the Colorado Department of Health Care Policy and Financing’s Regional Accountable Entity (RAE). We work in both Region 1 (Rocky Mountain Health Plans) and Region 2 (Northeast Health Partners).



Region 1 provides care management for members attributed to a PCMP at Loveland Community Health Center or Banner clinics.

Region 2 provides care management for members attributed to a PCMP at over 50 different clinics throughout the Region—the clinics we are **not** contracted with include Plan de Salud, Peak Vista, and Family Physicians of Greeley.

Our Model of Care

NCHA care managers are present in the community and travel to members' homes and meet them at medical appointments or other locations as requested. Focusing on transitions of care ensures members have the tools and support that promote knowledge and self-management of their transition as they move from one level of care to another.

- For example: in-patient hospitalizations to long-term facilities, in-patient acute care to home based services, etc.

This model engages in person-centered approaches as NCHA care managers address barriers to care related to social determinants of health and are cognizant of ensuring members receive their basic needs. Our model of care is built around engagement and collaboration with community partners to avoid duplication and to support their efforts.

NCHA has developed an integrated care model for both regions' members with co-occurring behavioral health diagnoses. Through partnerships with North Range Behavioral Health and SummitStone Behavioral Health Partners, there are behavioral health care managers integrated on both Region 1 and Region 2 teams. They bring expertise in behavioral health care and serve as a liaison between NCHA and the licensed care options available through North Range and SummitStone.

NCHA provides care management for all ages and stages of life including a prenatal program: First Steps/Prenatal Plus.

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